



Department of Medical Assistance Services
600 East Broad Street, Suite 1300
Richmond, Virginia 23219

www.dmas.virginia.gov

MEDICAID MEMO

TO: All Providers of Adult Day Health Care

FROM: Cynthia B. Jones, Director
Department of Medical Assistance Services

MEMO: Special

DATE: May 31, 2013

SUBJECT: SFY 2014 Rate Changes for Adult Day Health Care — *Effective July 1, 2013*

The purpose of this memo is to notify providers of changes to the reimbursement rates for Adult Day Health Care under the Home and Community Based Care (HCBC) Elderly or Disabled with Consumer Direction (EDCD) Waiver program. In accordance with Item 307.LLLL of the 2013 Appropriation Act, rates for Adult Day Health Care will increase by \$10.00 per unit, effective July 1, 2013.

National Code	Code Description	Differential	Rates Effective 7/1/2012	Rates Effective 7/1/2013
S5102	Adult Day Health Care	NOVA	\$50.10	\$60.10
		ROS	\$45.65	\$55.65

VIRGINIA MEDICAID WEB PORTAL

DMAS offers a web-based Internet option to access information regarding Medicaid or FAMIS member eligibility, claims status, check status, service limits, service authorizations, and electronic copies of remittance advices. Providers must register through the Virginia Medicaid Web Portal in order to access this information. The Virginia Medicaid Web Portal can be accessed by going to: www.virginiamedicaid.dmas.virginia.gov. If you have any questions regarding the Virginia Medicaid Web Portal, please contact the Xerox State Healthcare Web Portal Support Helpdesk, toll free, at 1-866-352-0496 from 8:00 a.m. to 5:00 p.m. Monday through Friday, except holidays. The MediCall audio response system provides similar information and can be accessed by calling 1-800-884-9730 or 1-800-772-9996. Both options are available at no cost to the provider. Providers may also access service authorization information including status via KePRO's Provider Portal at <http://dmas.kepro.com>.

"HELPLINE"

The "HELPLINE" is available to answer questions Monday through Friday from 8:00 a.m. to 5:00 p.m., except on holidays. The "HELPLINE" numbers are:

1-804-786-6273 Richmond area and out-of-state long distance
1-800-552-8627 All other areas (in-state, toll-free long distance)

Please remember that the "HELPLINE" is for provider use only. Please have your Medicaid Provider Identification Number available when you call.